



CASE STUDY: TRAPZ PEST SERVICES

INDUSTRY: PEST CONTROL

Trapz Pest Services offer professional and friendly service. They are a family-run business and always aim to resolve pest issues effectively and take preventative measures for the future.

Kayon says,

“Formitize provides a valuable contribution to how our business operates and is good value for money.”

They understand their clients have varying levels of tolerance when it comes to pests and pride themselves on providing the best service to put their clients at ease and solve their pest problem in the most effective way.

They do not only aim to solve the immediate problem, they also take measures, working alongside their clients to prevent re-infestation. Their aim at Trapz Pest Services is to always be friendly, professional, and informative.

Trapz want their customers to view them as the number one local pest service provider and have developed a simple 3-step approach to treatments, PRP - Proof, Remove and Prevent.

Kayon Henry from Trapz Ltd first found Formitize on the Apple Store while he was looking for a paperless business solution to address the challenge of time delays in his business process.

Solutions

Kayon was searching for these solutions:

- Paperless Forms
- Job Management
- Job Scheduling
- CRM - Customer Management Reporting

Amazing Value for Money

Kayon says,

“Formitize provides a valuable contribution to how our business operates. Formitize is amazing value for money”

Kayon Chooses Formitize Over Other Software

Kayon relates, “I compared Formitize to other solutions before I made the decision to use Formitize.”

He chose Formitize having evaluated other software options including Canvas, ServiceM8 and Adobe Forms. Kayon says, “I chose Formitize over the other solutions I looked at because it has everything I need in one app, has customisable forms, and comes at a very good price.”





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Excellent Customer Service

Kayon states, "I've made phone calls and sent emails to Formitize Client Success Manager and used the Getting Started Guide." In terms of Support and Customer Service, Kayon says, "Formitize provides excellent Customer Service".

When asked, on a Scale of 1 to 10, how likely it was for him to recommend Formitize to a friend or Colleague,

Kayon gives us a "10."

Kayon's Testimonial

Kayon shares,

"Formitize is great for businesses who are looking to go paperless, with a good support team and forms designed to suit your business needs. Keep up the good work and thank you."



Grow your business with Formitize paperless business solutions.
[Start your Free Trial Today!](#)

Formitize – making paperwork paperless.